



Integrated Care Pilot in the West



Project Update – March 2019

Work is now well underway with the planning and implementation of the recommendations detailed in our document ***Foundations of Integrated care; A position paper for a pilot in the West.*** Managers and Practitioners from Statutory and Third Sector organisations as well as representatives from other key stakeholder groups involved in the pilot have joined together on work streams responsible for the implementation of each of the recommendations. Of the 42 recommendations 18 are short term actions scheduled to complete within the next 6 months whilst the remaining 24 will take up to two years to implement.

As the work streams complete the task of implementing the recommendations, each single measure will move us progressively from current working practices towards a fully operational model of integrated care in the West.

The Integrated Care Team

We are pleased to welcome two new members to our Integrated Care Team.....



We would like to congratulate Lee Wright who has recently been appointed to the post of Sergeant in the Western Neighbourhood Policing Team. Sergeant Wright takes up his post in early April and will be meeting up in the near future with our current team members with whom he will be working in partnership with as part of the project.

Also joining us soon will be a representative from the Mental Health Services' Community Wellbeing Service which offers a range of brief psychological interventions that can help people experiencing common mental health problems like anxiety, stress, panic and depression to support themselves and make positive changes.

Meanwhile members of the current Integrated Care Team in the West continue to meet every two weeks with work progressing well on developing operational processes including a common consent form, a single point of access/referral processes, operational policy and a single assessment tool. These meetings are held by kind permission of Peel Commissioners and staff and residents of Mylchreest Court Sheltered Housing complex who allow us to use their meeting room.

On 25th February 2019 the very first stages of an operational model of integrated care in the West of the island was launched with Practitioners now meeting every Monday and Thursday at Peel Resource Centre. This is an opportunity for practitioners to coordinate care and support, share decision making and provide each other with support and supervision. This includes a core group of Practitioners present at every meeting (including Social Worker, Home Care, Long Term Conditions Nurse, Community Mental Health Practitioner, District Nurse and Third Sector representative) with representatives from other teams attending as required. The meetings will increase in frequency to discuss and allocate new contacts to the team once the new referral/contact form and process have been tested and implemented.



Project update – your feedback is welcome

The Integrated Care Project Team
Department of Health and Social Care

Integrated care means offering the public the services they need **at the right time, in the right place**, as close to home as possible.

Following on from our public engagement session on the 19th September 2018 when we sought your ideas and views on developing health and social care services in the West, we would like to invite everyone to our April drop-in event.

We can update you on our progress to date, give you the opportunity to be introduced to members of the team and share your views and suggestions.

Date: Monday 15th April 2019
Time: call in anytime between 4pm - 8pm
Venue: Peel Day Centre, Derby Road, Peel
(Turn down the lane opposite the entrance / exit opposite Shoprite car park)

Refreshments will be served and all are welcome!

In September 2018 we held a public engagement event in Peel when we sought the ideas and views of the local community on developing health and social care services in the West.

The Project Team has arranged a follow up event on 15th April 2019 between 4pm - 8pm. Posters have been distributed around the West of the Island and shared on various social media platforms.

The event will be an opportunity for members of the public to meet the Project Team and Practitioners to hear more about the progress of the project to date and plans for the future. Everyone will be made most welcome and refreshments will be served

Focus Groups

The first of our focus groups has been organised with members of the public from the West, including users of services and carers, all of whom expressed an interest in being involved in the work of the pilot project at our public engagement event last September. The first group will be held at Mylchreest Court Sheltered Housing complex on Tuesday 23rd April 12pm - 1pm. Group member's thoughts, ideas and feedback will help to inform decision making going forward as we further develop, implement and evaluate the pilot.

What's in a name?

Our Integrated Care Team in the West will soon have a new name which will more accurately reflect its role and function. Practitioners and Managers from the teams and Services providing care and support in the West suggested a number of team names and voted for their top 3. The final decision from the shortlist will be made by members of the public, Service users and carers who are currently in the process of voting for their favourite

If you have any further questions please contact the Integrated Care Project Team on

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