



Integrated Care Project in the West

NEWSLETTER – APRIL 2019



PUBLIC ENGAGEMENT

Our second **Public Engagement Event** was held on 15th April at Peel Resource Centre. This was an opportunity for members of the public to meet the Project Team and Practitioners to hear more about the progress of the project. The event was also a chance to exchange thoughts and ideas about developing health and care services in the West. Display boards were prepared to illustrate the work of the project and literature was available for members of the public to read and take away.

Our first **Focus Group** was held on 23rd April between representatives from the Project Team and members of the public from the West, including users of Services and carers. Group members will meet monthly to share their thoughts and views as we develop, implement and evaluate the project. Feedback from group members will inform key decision making going forward. Anyone interested in attending future meetings should contact the Project Team for further information. The next meeting will be held on Tuesday 28th May from 1pm-2.30pm.

What's in a *name?*

The name of the integrated care team in the West has now been decided. Practitioners and Managers from the teams and Services providing care and support in the West suggested a number of team names and voted for their top three. The final decision from the shortlist was made by members of the public, service users and carers who voted for their preferred choice. The final round of votes were gathered at our Public Engagement event earlier this month and topping the poll was.....

Western Wellbeing Partnership



International Conference
on Integrated Care

1-3 April 2019

San Sebastian, Basque Country



Representatives from the DHSC, including a member of the Project Team, and Hospice Isle of Man attended the **International Conference on Integrated Care** in San Sebastian earlier this month. Attendance at the conference also included facilitation of a workshop to launch a Special Interest Group (SIG): *Integrated Care in Small Island Communities* which aims to facilitate collaboration, knowledge exchange and peer support / coaching on planning, commissioning, delivering and evaluating people centred integrated care in small island systems. It will enable small island systems to learn from each other, share examples of innovation and understand how multi-sectoral planning, financing and governance can build resilience, accelerate transformational change and health system strengthening, and make progress on sustainable development goals.

Three systems will work as a core group to lead the Special Interest Group including The Isle of Man, The Seychelles Ministry of Health and the International Foundation of Integrated Care Scotland.

Those attending the workshop and launch of the Special Interest Group received a presentation on the integrated care project in the West which generated a great deal of interest from delegates from around the world

MULTI DISCIPLINARY TEAM MEETING of PRACTITIONERS, *The Western Wellbeing Partnership*



The Western Wellbeing Partnership meets every Monday and Thursday at Peel Resource Centre. This is an opportunity for practitioners to coordinate care and support, share decision making and provide each other with support and supervision. Membership includes a core group of practitioners present at every meeting (Social Worker, Home Care, Long Term Conditions Nurse, Community Mental Health Practitioner, District Nurse and Third Sector representative) with representatives from other teams attending as required or 'conference calling' into the meeting.

The meetings will increase in frequency to discuss and allocate new contacts to the team once the new referral/contact form and process have been tested and the newly created posts of Referral Coordinator and Administration Officer have been recruited to.



The quarterly **Executive Steering Group** meets next on 23rd May, whilst our **Delivery Group** comprising of managers and service leads continues to meet monthly. The fortnightly meeting of practitioners from the **Western Wellbeing Partnership** has completed work on an Operation Guidance document, a common 'Consent to Share Information' form and a single point of contact (referral) form which we plan to implement in the near future once tested. The practitioners are currently working on a single assessment tool which is now in its second draft.

In addition, a number of work streams are now underway as part of our plan to implement the 42 recommendations detailed in our position Paper ***Foundations of Integrated care; A position paper for a pilot in the West*** over the next 2 years.

If you have any further questions please contact the Project Team on

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