



The Integrated Care Project in the West

Newsletter – January 2020



We are delighted to announce that the newly refurbished Western Wellbeing Centre, adjacent to the Corrin Memorial Home in Peel will be officially opened on **Monday 24th February 2020** by Hon. David Ashford MHK, Minister for the Department of Health and Social Care who will also officially introduce the Western Wellbeing Partnership. First launched as a pilot in February 2019, the Partnership represents a new way of working between health and social care services, other Government Departments and Third Sector agencies.



OPEN DAY

The official opening ceremony will be followed by an open day from **2pm - 6pm** to which everyone is invited to drop-in, meet the Practitioners from the Integrated Care Team and hear how we have been working together to make accessing services easier and delivered in a more coordinated way. Refreshments will be served. For further information please telephone 685846 or email: westernwellbeingpartnership@gov.im



The Integrated Care Project Team is delighted to announce the appointment of Hilary Yates to the post of **Referral Coordinator** for the Western Wellbeing Partnership. Hilary commenced in post on 6th January 2020 and is currently undergoing a period of induction. Hilary will be based at the Western Wellbeing Centre and her role will include processing and coordinating all referrals/initial contacts to the Western Wellbeing Partnership.

Hilary will join our **Admin Officer** Sharon Hughes who, as reported in our last newsletter, commenced in post in October 2019. Sharon is based at the reception office at the Western Wellbeing Centre providing dedicated administrative support to the team. Our very best wishes go to Hilary and Sharon in their exciting new roles in the Western Wellbeing Partnership.



Recruitment and induction to the above two posts, together with completion of the Western Wellbeing Centre will enable the implementation of our single point of referral access to the Western Wellbeing Partnership which will officially 'go live' on Monday 24th February 2020.

Western Wellbeing Partnership



TEAM

Western Wellbeing Partnership

POINT of CONTACT

*Dedicated phone number & email
Western Wellbeing Centre*

OPERATIONAL PROCESS

Operational Guidance Document

POINT of REFERRAL ACCESS

Western Wellbeing Partnership Referral Form

ASSESSMENT FORM

Western Wellbeing Assessment Form

SUPPORT PLAN

Support Plan Summary

INFORMATION SHARING PROCESS

*Consent to Share Information Form
Confidentiality Leaflet*



Our next Focus Group will be held on **Friday 14th February 2020** from **1pm – 3pm**. Please note that there will be a change to the usual venue of Mylchreest Court. This meeting will take place at The Corrin Memorial Home in Peel. (with thanks to the Corrin Home)

Any service users, carers, professional or people interested in the project are welcome to attend to share their view, experiences and feedback. Light refreshments will be served.

Please contact Paul Jackson on 685231 or Rebecca Dooley on 685831 for further information.

IMPLEMENTATION PLAN

As previously reported, the 42 recommendations detailed in **Foundations for Integrated Care: A Position Paper for the pilot in the West** were approved by the Executive Steering Group in December 2018. The recommendations then became 'actions' which formed the basis for the Implementation Plan which commenced in January 2019. Workstream members for each of the actions were agreed together with a scheduled start date and completion date. A designated lead for each workstream reports on progress on a monthly basis. A status summary is detailed in the table (right):

0	Requires remedial action, as the timeline / cost / objectives are at risk
4	Has a problem but action is being taken to resolve this OR a potential problem has been identified and no action may be taken at this time but it is being carefully monitored
19	On target to succeed. The timeline / cost / objectives are within plan
13	Complete /implemented
2	Unable to complete
4	Yet to start



For further information contact the Project Team

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